Lines on Copies and Prints

Open front compartment and remove the grey plastic wand which is attached to the inside of the compartment
Remove the waste toner

Pull each white plastic "flag" in and out about four times.
With the wand, push into the four rectangular gaps (located under the blue circular clips)

Replace waste Toner.Close compartment and test. If problem persists follow the following:
Check Platten Glass

With a dry clean cloth, clean the platten glass. Try to be at the level of the glass. Any speck of dust, ink or correction fluid can calls lines

Once cleaned test device